Declaration of Information - Privacy Policy

The protection of your personal data is very important for us. We therefore process your data exclusively based on the legal regulations (Austrian GDPR, Austrian Telecommunication Law 2003) as well as all other relevant laws. In this data protection information, we inform you about the processing of your personal data by the Aqilo Business Consulting GmbH and the rights granted to you under the Data Protection Act.

Responsible for data processing

Aqilo Business Consulting GmbH, Mooslackengasse 17, 1190 Vienna, Austria

Email: kontakt@aqilo.com, Telephone: +43 (0) 1 36 640 0

Data storage

We would like to point out that data voluntarily provided by you (including personal data) will be stored for the purpose of simpler purchasing procedures, simpler claims processing and contract processing. The data provided by you is required for the ongoing fulfilment of the contract or for the implementation of pre-contractual measures. Without this data, we cannot conclude or fulfil the contract with you.

Your data will only be passed on to third parties if this is necessary or required by law because of a contractual relationship. In particular, we provide data to banks or payment service providers for payment purposes, to the service and transport companies for the repair or delivery of the equipment, to the insurance company in charge (your insurance contract partner) for claim settlement and premium calculation, to the contract broker (manufacturer, dealership, etc.) for the commission calculation and to our tax consultant for fulfilling our tax obligations. Technically necessary data transmissions such as e.g. Backups to the data center do not constitute as data transmission to third parties in this sense and are carried out in compliance with current security standards.

After termination of the shopping process, the data stored with us will be deleted. In the case of a contract being concluded or a claim being reported, your data will be stored as long as required by law, usually ten years after the contract has been terminated. Data processing is based on the legal regulations of the § 96 part 3 Austrian Telecommunication Law as well as Article 6 part 1 a) (consent) and / or b) (necessary for the fulfilment of the contract) of the GDPR.

Cookies

Our website uses cookies. These are small text files (without personal data) that are stored on your device using the browser. We use cookies to make our services user-friendly. Some cookies remain stored on your device until you delete them. They enable us to recognize your browser on your next visit. If you do not want this, you can set up your browser so that it informs you when cookies are set, and you can allow this only in individual cases.

Your rights

You have the right to information, correction, deletion, restriction, data portability, revocation and objection. If you believe that the processing of your data violates data protection law or if your data protection rights have otherwise been violated in any way, you can report this to the competent supervisory authority. In Austria, this is the data protection authority.